



NETGEAR PSB0304 1 license(s)



Model: PSB0304-10000S

Manufacturer: NETGEAR

EAN: 606449089660

Product Code: 608075

R33,934

More Than Just Support — A Business Partnership

The NETGEAR ProSUPPORT for Business offerings provide you with peace of mind by extending and enhancing the standard warranty or support coverage included with your product purchase. With ProSUPPORT, you get 24/7 direct access to NETGEAR technical support engineers who can rapidly resolve technical issues both big and small. Connect with the people that have built your products and build the relationship that will contribute to your business success.

OnCall 24x7 Tech Support

NETGEAR extends your initial 90-day technical support with the OnCall 24x7 Tech Support package. OnCall 24x7 services are conducted by phone, chat and email, to solve any of your technical challenges. In addition, NETGEAR will proactively send you alerts about any newly released firmware updates to make sure that you are able to plan in advance, download and upgrade at your earliest

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

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convenience.

With a OnCall 24x7 Tech Support contract, customers will have a dedicated ProSUPPORT subscriber phone number to call for high priority service, with less than four-hour response or call-back time. Technical support requests enjoy a high priority escalation for issue resolution.

OnCall 24x7 Tech Support contract purchases are non-refundable.

Professional Configuration and Setup Assistance

Schedule an appointment for a live consultation by an expert to configure, set up or re-configure your device. This allows you the quickest time to deployment, optimizes accuracy in product deployment, minimizes downtime and maximizes the performance of the device.

Extended Warranty with Next Business Day Replacement

Once your warranty expires, ProSUPPORT for Business provides you with an extended warranty ensuring that if you have any issues with your device, it will be replaced by the same (or a newer) device. Next Business Day product replacement is also included to ensure that your business is back up and running in the shortest time.

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