

APC Change Mgr, 3 Year Software Maintenance Contract, 1000 Devices 3 year(s)



Model: WCHM3YR1000

Manufacturer: APC

Product Code: 290123

R904,776

Provides 24x7 telephone technical support and software updates available during the term of the contract for all license keys covered by a software support contract.

Includes: 3 Year contract

- Service warranty certificate

Customers receive assistance from the Service Entitlements team to ensure their product is properly recorded. An e-mail Service Entitlement Certificate provides a detailed record of the service registration, along with the service expiration date.

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- Software upgrades

Software support contracts entitle customers to all software upgrades and updates, ensuring access to new features and product enhancements.

- 7x24 telephone technical support

Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you need is there when you need it.

Availability

- Inventory management

Shows device data within the physical layout for instant access to device details and asset attributes, and overview of data center operations.

- Alarms within physical layout

Provides real-time device failures within floor layout and rack front view for status of data center operations.

- PUE calculator

Provides Power Usage Effectiveness (PUE) value for information on daily utilization of energy.

- Mobile data center operations

Integrates with InfraStruXure Mobile for access to the InfraStruXure Operations application on the go via the Motorola (Symbol) MC70 handheld PDA.

- Inventory report

Includes structured information on all rack-mount devices, organized by device type, age, manufacturer and properties for quick overview of all current devices within a data center.

Convenience

- Import InfraStruXure configuration

Speed deployment of the software by importing InfraStruXure Designer solution including architecture capabilities and constraints, floor and rack layout.

- Recommended Actions

Providing descriptions of problems together with recommended actions reduces the need of training, eases deployment and speeds troubleshooting.

Manageability

- Customizable view

Provides location-based drill-down for a logical model of the data center, where data center rooms

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can be organized under regions, countries, campus, sites, buildings and rooms.

- Virtual store room

Keep track of new devices from arrival on site in the virtual store room, as best practices recommend.

- Floor layout view

View an accurate representation of your data center through the easy-to-use graphical floor layout and birds eye view.

- Rack front view

Detailed rack front view provides an accurate graphical representation of equipment and its location in the rack.

- Equipment browser

Quickly locate equipment based on vendor name, model and type, and export equipment data to excel format.

- Device catalog

Utilize the extensive library of physical infrastructure and IT devices from leading vendors.

- Custom devices

Quickly customize catalog devices to your specifications in just 2 clicks, amending custom properties such as power requirements and MAC address etc.

- Free text search

Quickly locate devices and alerts through the free search field.

- Generic UPS support

Allows for modeling data from any UPS vendor, providing support for existing data center environments.

- Application scalability

Supports up to 1,000 racks and 50,000 IT assets, including 30 associated custom properties per asset.

Agility

- Model any data center

Capable of modeling data centers and rooms with rows in any direction.

- Common data model

Ensure mature and synchronized data throughout the entire data center life cycle.

- Electrical room support

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Monitor capacity and plan changes for centralized power equipment in areas outside of the main data center floor plan.

- Optional deployment services

Ensure speedy deployment through the use of APC Professional Services.

- Localization

User interface available in major local languages.

Protection

- User roles

Enable different levels of access through multi-user login and pre-defined user roles.

- Multi-user access

Enables several users to carry out work on the application simultaneously.

- Password Security

User-selectable password protection prevents unauthorized access.

- Read-only Access

Share access without risking unauthorized configuration changes.