

APC WCHM3YR10 warranty/support extension 3 year(s)



Model: WCHM3YR10

Manufacturer: APC

Product Code: 290121

R35,780

7x24 telephone technical support

Our experienced technical support engineers are available to answer your questions, giving you peace of mind knowing the help you require is available at any given time.

Service warranty certificate

Customers receive assistance from the Service Entitlements team to ensure their product is properly recorded. An e-mail Service Entitlement Certificate provides a detailed record of the service registration, along with the service expiration date.

Software upgrades

Software support contracts entitle customers to all software upgrades and updates, ensuring access to new features and product enhancements.

The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

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Data Center Operation: Change Features & Benefits

Manageability

Advanced workflow templates

Users can design workflows with both parallel and sequential flows in the graphical workflow editor

Asset library

Utilize the extensive catalog of physical infrastructure and IT devices from leading vendors.

Change report

Instant visibility to all moves, adds and changes to the entire data center.

Customizable templates

Specify the activities required to fulfill the needs of the individual work order, ensuring organizational policies and projects are easily applied to moves, adds and changes.

Progress report view

Easily track activity and progress by sorting on work order, due date, status and priority.

Email notification

Inform selected users of work order completion.

Global asset search

Quickly locate assets through free text search, and export equipment data to excel format.

Printable work orders

Print individual work orders detailing the tasks required for completion.

Live dashboard

Gain transparency to data center key performance indicators through easily configured web dashboards, displaying customizable management-level information.

Planning

Automated work order process

Create work orders and automatically generate tasks to move, add or change IT and infrastructure equipment. Schedule, assign and track the status of itemized tasks to implement changes in the data center.

Asset audit trail

Track asset moves, adds and changes by date/time, owner and work orders for view, print, and export.

Change management overview

Interactive interface showing past, future and pending changes to assist with resource and workload balancing, avoiding scheduling conflicts.

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BMC Remedy integration

Ensure relevant information is shared and flowing between StruxureWare Data Center Operation: Change and the market leading process management system.

Personnel audit trail

Gain total transparency to physical equipment changes by user.

Maintenance scheduling

Facilitate scheduling and tracking of service and equipment maintenance to ensure visibility to all service plans and avoid scheduling conflicts.

Space reservation

Reserve rack space for new equipment to be installed quickly and easily.

Protection

Password Security

User-selectable password with strong password rules and reset password mechanism.

Read-only Access

Share access without risking unauthorized configuration changes.

Multi-user access

Enables several users to carry out work on the application simultaneously and merging changes from different users seamlessly.

User roles

Enable location and feature-based access through multi-user login and individual levels of user roles.

Agility

Localization

User interface available in major local languages; English, French, German, Spanish, Russian, Traditional Chinese, Simplified Chinese, Japanese, Korean, Brazilian Portuguese & Italian.

Optional deployment services

Ensure speedy deployment through the use of Schneider Electric Professional Services.