



CipherVault - Remote Hands on Deck 24 Hr Support Dedicated Number CV (+WhatsApp to Engineer on Duty 365 Day Support) - 10 Hour Prepaid Package

Model: RHANDS-10

Manufacturer: CIPHERVAULT

Product Code: 193202

R21,890 ~~R28,790~~

- Key Features: Hands on Deck - Remote Hands Support 24/7 What tasks are part of the remote hands on deck service, and how much does it cost? • Hardware Maintenance • Power recycling

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and Restarting equipment • Performing daily visual inspection check (No Charge) • Changing a network port or devices / Config changes • Replacing, plugging and unplugging of HDD/SSD • Connecting, disconnecting and/or replacing USB/ Network devices or cable checks • Simple network settings like IP assignments • New Hardware Install or Replacement • Data Centre Onsite Support

- Interface: N/A