



## **CipherVault - On Demand Support: Remote Hands 24 Hr Support. Per Hour Rate (Billed in increments of 15min pro-rata)**

Model: RHANDS-OD

Manufacturer: CIPHERVAULT

Product Code: 193201

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**R2,921** ~~R3,381~~

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- Key Features: Hands on Deck - Remote Hands Support 24/7 What tasks are part of the remote hands on deck service, and how much does it cost? • Hardware Maintenance • Power recycling and Restarting equipment • Performing daily visual inspection check (No Charge) • Changing a network port or devices / Config changes • Replacing, plugging and unplugging of HDD/SSD • Connecting, disconnecting and/or replacing USB/ Network devices or cable checks • Simple network settings like IP assignments • New Hardware Install or Replacement • Data Centre

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The product information provided is for reference purposes only. Technical specifications, photos, descriptions and prices may change without prior notice. The manufacturer and seller are not responsible for possible data discrepancies or typographical errors. We recommend checking the current information before purchasing.

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## Onsite Support

- Interface: N/A